

0. Technical Reference -

Q&A

1. Q: I am a P4i48 user. After I installed Intel INF driver and restarted the system, it could not enter into OS. Why?

A: Please make sure that the “Floppy Drive” option which in the BIOS SETUP is not set to “Not Install”. Doing so may cause the system cannot enter into OS after Intel INF driver installation.

If you want to disable floppy drive in the BIOS SETUP, please disable “Floppy Controller” at the same time to prevent the problem.

2. Q: My motherboard is P4Dual-915GL. In the manual, it said the AGI Express slot is PCI Express x4. Can I use other PCI Express x1/x2/x4 devices, like PCI Express LAN card or RAID card, on AGI Express slot?

A: We have tested x1 PCI Express LAN card on P4Dual-915GL. It is able to work on ASRock AGI Express slot.

3. Q: When I run the PC game, “The Lord of the Rings-The return of the king”, on

ASRock P4Dual-915GL based system, it would show an error message “Could not find with the required capabilities...”. What should I do?

A: Please refer to following INTEL website to download the patch file, and then follow the steps to update the file

<http://support.intel.com/support/graphics/sb/CS-007910.htm>

4. **Q:** When I plug a PCI graphics card on P4VM8, it is not able to run dual monitors with onboard VGA under Windows XP. How do I solve it?

A: If you want to use dual monitors with both PCI graphic card and onboard VGA on P4VM8 under Windows XP, please update to Windows XP service pack 2.